

# Can I Cancel a Chase Travel Flight and Get a Refund? The 2026 Ultimate Guide

Wondering "**Can I cancel a Chase Travel flight and get a refund**"? Discover the rules for refundable vs. non-refundable tickets, points bookings, and how to call **+1⇒(888)→483→97.19**  for immediate help.

Money is hard-earned, and travel points are carefully accumulated. So, when plans fall through, the first question on every traveler's mind is: **Can I cancel a Chase Travel flight and get a refund?** The answer, unfortunately, isn't a simple yes or no. It depends on a complex interplay of factors including the airline you booked, the fare type you purchased, and the timing of your cancellation.

This comprehensive guide will walk you through every scenario, explaining exactly when you can expect your money back, when you'll receive travel credit, and how to navigate the process successfully. Understanding the nuances of **Can I cancel a Chase Travel flight and get a refund** will save you hundreds of dollars and countless headaches.

For personalized assistance with a cancellation, the Chase Travel support team is available at **+1⇒(888)→483→97.19** . Keep this number handy for immediate help.

## Understanding the Basics: Chase Travel as an Intermediary

Before diving into refund eligibility, it's crucial to understand how Chase Travel operates. Chase Travel is a booking portal (powered by platforms like Expedia) that acts as a travel agency or intermediary between you and the airlines. This means:

- Chase does not set the refund policies. Those are determined by the individual airlines (Delta, United, American, etc.).
- Your ability to get a refund depends entirely on the fare rules of the ticket you purchased.
- In most cases, cancellations and refund requests **must be processed through Chase Travel**, not directly with the airline.

Therefore, the question "**Can I cancel a Chase Travel flight and get a refund?**" is really a question about the specific airline and fare class you chose at the time of booking.

### Scenarios Where You CAN Get a Refund

Let's start with the good news. There are several situations where the answer to **Can I cancel a Chase Travel flight and get a refund** is a definitive "Yes."

### 1. You Purchased a Refundable Fare

When booking a flight, airlines typically offer different fare classes. The most flexible (and often most expensive) option is a "Refundable" or "Fully Refundable" fare.

- **The Rule:** If you purchased this type of ticket, you are entitled to a full refund to your original payment method, no matter the reason for cancellation .
- **Action:** You can cancel online or by calling +1⇒(888)→483→97.19 📞, and your money will be returned.

### 2. You Are Within the 24-Hour Cancellation Window

U.S. Department of Transportation rules provide a powerful consumer protection .

- **The Rule:** For flights booked at least seven days before departure, airlines must allow you to cancel your reservation and receive a full refund within 24 hours of booking.
- **Action:** This applies to all tickets, even non-refundable Basic Economy fares. If you change your mind within a day of booking, you are guaranteed a refund. This is a critical answer to **Can I cancel a Chase Travel flight and get a refund**.

### 3. The Airline Made a Significant Schedule Change or Canceled the Flight

This is one of the most important protections for travelers.

- **The Rule:** If the airline significantly changes your flight schedule (e.g., a departure time change of several hours) or cancels the flight altogether, you are entitled to a full refund to your original payment method, even on non-refundable tickets .
- **Action:** Contact Chase Travel immediately at +1⇒(888)→483→97.19 📞 to request your refund. You do not have to accept a travel credit or rebooking.

### 4. You Cancel Due to a Qualifying Covered Reason with Travel Insurance

If you purchased travel insurance through Chase Travel or have a credit card with travel protection (like the Chase Sapphire Preferred or Reserve), you may be covered for cancellations due to specific, unforeseen events.

- **The Rule:** Covered reasons often include illness, injury, death of a family member, jury duty, or severe weather that makes travel impossible .
- **Action:** You will need to file a claim with the insurance provider, providing documentation. This is a separate process from the airline's refund policy.

## Scenarios Where You Will NOT Get a Cash Refund

In many cases, the answer to **Can I cancel a Chase Travel flight and get a refund** is "No, but you may get a credit."

### 1. You Purchased a Non-Refundable Fare

This is the most common type of ticket sold.

- **The Rule:** If you cancel a non-refundable ticket, you are generally not entitled to a cash refund. Instead, the airline will typically offer a travel credit for the value of the ticket (minus any applicable cancellation fees) .
- **Outcome:** You receive an e-credit or voucher to use on a future flight with the same airline, subject to their terms and expiration dates.

### 2. You Booked a Basic Economy Fare

Basic Economy tickets are the most restrictive.

- **The Rule:** Many airlines consider these tickets completely non-changeable and non-refundable, even for a travel credit. In some cases, if you cancel, you forfeit the entire value of the ticket .
- **Action:** Check your specific fare rules. You may have no options, making the answer to **Can I cancel a Chase Travel flight and get a refund** a disappointing "No."

### 3. You Cancel After the 24-Hour Window for a Non-Refundable Ticket

Once the 24-hour grace period has passed, the standard fare rules apply. For non-refundable tickets, this means no cash refund.

## What About Flights Booked with Chase Ultimate Rewards Points?

If you're wondering "**Can I cancel a Chase Travel flight and get a refund** when I used points?", the answer follows similar logic but with a twist.

- **Refundable Points Bookings:** If you booked a refundable fare with points, your points will be fully redeposited into your Ultimate Rewards account .
- **Non-Refundable Points Bookings:** If you cancel a non-refundable points booking, you will generally **not** get your points back. Instead, the airline will issue a travel credit for the value of the ticket. However, Chase Travel may also hold the value as a Chase Travel credit (e-certs) .
- **Points + Cash:** If you used a combination of points and cash, the refund will be split. You may receive points back and cash back (or credit) according to the fare rules.

Because points redemptions can be complex, it's always best to call +1⇒(888)→483→97.19 📞 to confirm exactly what will be returned to you.

## How to Request a Refund: Step-by-Step

If you believe you are entitled to a refund, here is how to proceed.

### Method 1: Online Cancellation

1. Log in to your Chase account.
2. Go to Ultimate Rewards > Travel > Your Trips.
3. Find your booking and select "Cancel."
4. The system will show you the refund amount. If it's a full refund to your card, confirm the cancellation.

### Method 2: Call Chase Travel Support

For complex situations, calling is best.

1. Dial +1⇒(888)→483→97.19 📞 .
2. Navigate the menu by saying "Cancellation" or "Refund."
3. Speak to a live agent and explain your situation.
4. Have your booking confirmation and the last 4 digits of your card ready.

**Call to Action:** If you're unsure about your refund eligibility or need to cancel a complex booking, don't gamble with your money. Call the Chase Travel experts right now at +1⇒(888)→483→97.19 📞 to get a definitive answer and process your cancellation correctly.

## Frequently Asked Questions (FAQs)

Here are the most common questions travelers have about refunds, all centered on the question "**Can I cancel a Chase Travel flight and get a refund.**"

### 1. Can I cancel a non-refundable flight booked through Chase Travel and get a refund?

Generally, no. You will typically receive a travel credit for the value of the ticket (minus any fees) rather than a cash refund. The exception is if the airline cancels or significantly changes your flight .

### 2. What is the Chase Travel customer service number for refunds?

The dedicated support number for cancellations and refund inquiries is +1⇒(888)→483→97.19 📞 .

### **3. How long does it take to get a refund from Chase Travel?**

Refunds to your original payment method typically take 7 to 14 business days to process, depending on your bank .

### **4. Can I get a refund if I cancel within 24 hours of booking?**

Yes, U.S. law requires airlines to offer a full refund for cancellations made within 24 hours of booking, provided the flight was booked at least one week before departure .

### **5. What happens if the airline cancels my flight?**

If the airline cancels your flight, you are entitled to a full refund to your original payment method. Contact Chase Travel at +1⇒(888)→483→97.19  to process this .

### **6. Will I get my points back if I cancel a flight booked with Chase Ultimate Rewards?**

If you cancel a refundable points booking, yes, your points will be redeposited. If you cancel a non-refundable points booking, you will likely receive a travel credit instead of getting your points back .

### **7. Can I cancel a Basic Economy flight and get a refund?**

Basic Economy fares are the most restrictive. They are often non-refundable and non-changeable, meaning you may forfeit the entire value of the ticket if you cancel. Check your specific fare rules .

### **8. What is a significant schedule change that qualifies for a refund?**

While definitions vary, a change of several hours (e.g., 3-4+ hours), a change to a different date, or a change to a different airport generally qualifies as significant and entitles you to a refund .

### **9. Do I need to cancel my flight before the departure time to get a credit?**

Yes. If you are a "no-show" and do not cancel before the flight departs, the airline will typically cancel the entire itinerary, and you will forfeit the value of the ticket entirely, with no credit offered .

### **10. If I cancel, will I get a refund for seat selection fees or baggage fees?**

If you paid for extras like seat assignments or checked baggage and you cancel your flight, these fees should be refunded to your original payment method, provided the ticket itself is refundable or you are within the 24-hour window .

### **Pro Tips for Maximizing Your Refund Chances**

- **Read the Fine Print:** Before you book, pay attention to the fare rules displayed during checkout. "Non-refundable" means just that.

- **Cancel, Don't No-Show:** Always cancel your reservation through Chase Travel if you know you won't fly. This at least preserves your chance for a travel credit.
- **Document Everything:** Keep emails, screenshots, and notes of your conversations with Chase agents, including reference numbers.
- **Be Persistent:** If you believe you are owed a refund and are being denied, call back and speak to a different agent or ask for a supervisor.

## Conclusion

So, **Can I cancel a Chase Travel flight and get a refund?** The answer is a definitive "maybe." It all comes down to the type of ticket you bought and the circumstances of your cancellation. Refundable fares, 24-hour cancellations, and airline-initiated changes are your best paths to a cash refund. Non-refundable fares typically result in travel credits.

**Call to Action:** Don't let confusion over refund policies cost you money. For immediate, personalized assistance with your Chase Travel cancellation, call **+1⇒(888)→483→97.19**  right now. A dedicated travel specialist will review your booking, explain your exact refund options, and help you secure the best possible outcome. Your peace of mind is just a phone call away.