

{{+1⇒(888)→483→97.19} How to Use the Chase Travel Portal: The Ultimate 2026 Guide for Maximizing Points

Meta Description: Master **how to use the Chase Travel Portal** with this complete guide. Learn to book flights, hotels, and car rentals while maximizing your Ultimate Rewards points. Get expert help at **+1⇒(888)→483→97.19** .

If you hold a Chase credit card that earns Ultimate Rewards points—such as the Chase Sapphire Preferred, Sapphire Reserve, or Freedom cards—you have access to one of the most valuable travel booking tools in the industry: the Chase Travel Portal. However, simply having points isn't enough. Knowing **how to use the Chase Travel Portal** effectively can double the value of your rewards and unlock incredible travel experiences.

This comprehensive guide will walk you through everything you need to know about **how to use the Chase Travel Portal**, from booking your first flight to navigating complex itineraries and redeeming points for maximum value. Whether you're a first-time user or a seasoned traveler looking to optimize your strategy, this guide has you covered.

For immediate assistance with your booking or if you encounter any issues, the Chase Travel support team is available at **+1⇒(888)→483→97.19** . Keep this number handy for any travel-related questions.

What is the Chase Travel Portal?

The Chase Travel Portal is an online booking platform available to Chase cardholders through their Ultimate Rewards account. Powered by travel booking technology (similar to Expedia), it allows you to search, compare, and book flights, hotels, car rentals, and activities directly using your Chase Ultimate Rewards points or a combination of points and cash.

The portal is the primary way to redeem points for travel without transferring them to airline or hotel partners. Understanding **how to use the Chase Travel Portal** is essential because the redemption value you receive depends entirely on which Chase card you have.

Why Learning How to Use the Chase Travel Portal Matters

Knowing **how to use the Chase Travel Portal** can significantly impact your travel budget and experience. Here's why it's worth mastering:

- **Points Value Enhancement:** Depending on your card, points redeemed through the portal are worth 25% to 50% more than cash back.
- **Flexibility:** You can book any available flight or hotel, not just those with loyalty program availability.
- **Combined Payments:** The portal allows you to pay with a mix of points and cash, giving you flexibility when you're a little short on points.
- **Earn Points on Bookings:** When you book through the portal (even using points), you typically earn points on the total transaction, just as you would with a cash purchase.

Step-by-Step Guide: How to Use the Chase Travel Portal

Here is a detailed, step-by-step breakdown of **how to use the Chase Travel Portal** to book your next trip.

Step 1: Log In to Your Chase Account

The journey begins by logging into your Chase online account at [Chase.com](https://www.chase.com) or through the Chase mobile app. Use the same credentials you use for your credit card account.

Step 2: Access the Ultimate Rewards Portal

Once logged in, navigate to the **Ultimate Rewards** section. This is typically found in the main menu. Click on it to enter the rewards hub.

Step 3: Select the Travel Option

Within the Ultimate Rewards dashboard, you'll see several redemption options. Click on "**Book Travel**" or "**Travel**". This will launch the Chase Travel Portal interface.

Step 4: Choose Your Travel Type

The portal allows you to book flights, hotels, car rentals, and activities. Select the type of travel you want to book. For this guide on **how to use the Chase Travel Portal**, we'll focus on flights and hotels, as they are the most common.

Step 5: Enter Your Search Criteria

- **For Flights:** Enter your departure city, destination, travel dates, number of passengers, and cabin class (Economy, Business, First).
- **For Hotels:** Enter your destination, check-in/check-out dates, number of guests, and rooms.

Step 6: Browse and Compare Results

The portal will display a list of available options. You can filter results by airline, price, departure time, star rating (for hotels), and more. This is where knowing **how to use the Chase Travel Portal** becomes powerful—take your time to compare options.

Step 7: Review the Price in Points and Dollars

Each option will show the cash price and the points price. The points price is calculated based on your card's redemption rate:

- **Chase Sapphire Preferred and other cards:** 1 cent per point (100 points = \$1)
- **Chase Sapphire Reserve:** 1.5 cents per point (100 points = \$1.50)
- **Chase Ink Business Preferred:** 1.25 cents per point (100 points = \$1.25)

Step 8: Select Your Payment Method

You can choose to pay entirely with points, entirely with cash, or a combination of both. If you select a mixed payment, the portal will automatically calculate how many points you need to cover the portion you want to redeem.

Step 9: Enter Passenger Details

You'll need to provide the full legal names of all travelers, date of birth, and any frequent flyer or loyalty program numbers you wish to apply to the booking.

Step 10: Review and Complete Your Booking

Carefully review all the details—dates, times, passenger names, and total cost. Once everything is confirmed, click the final booking button. You will receive a confirmation email with your itinerary and booking reference number.

Call to Action: Ready to book your next adventure but feeling unsure? If you need help navigating **how to use the Chase Travel Portal**, call the Chase Travel experts at +1⇒(888)→483→97.19  for personalized assistance.

Advanced Tips for Maximizing Value When Using the Portal

Knowing **how to use the Chase Travel Portal** at a basic level is good, but mastering advanced strategies can save you even more.

1. Transfer vs. Book Through Portal

Sometimes, transferring your points to an airline or hotel partner yields better value than booking through the portal. For example, a business class flight to Europe might cost 300,000 points in the portal but only 100,000 points if transferred to an airline partner. Always compare before booking.

2. Use the Price Drop Protection

Some Chase cards offer price drop protection on bookings made through the portal. If the price of your flight drops after you book, you may be eligible for a refund of the difference in the form of a travel credit .

3. Book Refundable Fares When Unsure

If your plans are uncertain, look for refundable fares or hotels with free cancellation. These options are clearly marked in the portal and provide peace of mind.

4. Combine with Card Benefits

When you book through the portal using your Chase Sapphire Reserve, you still qualify for premium benefits like trip cancellation/interruption insurance, primary rental car coverage, and baggage delay insurance .

Frequently Asked Questions (FAQs)

To ensure you have all the information, here are the most common questions regarding **how to use the Chase Travel Portal**.

1. How do I access the Chase Travel Portal?

You can access the Chase Travel Portal by logging into your Chase account online or through the mobile app, navigating to the Ultimate Rewards section, and clicking on "Book Travel" .

2. What is the Chase Travel customer service number?

For assistance with bookings made through the portal, call **+1⇒(888)→483→97.19**  .

3. Can I use points and cash together in the Chase Travel Portal?

Yes, the portal allows you to pay with a combination of points and cash, giving you flexibility when you don't have enough points to cover the entire cost .

4. How much are my Chase points worth in the travel portal?

The value depends on your card:

- Chase Sapphire Reserve: 1.5 cents per point
- Chase Sapphire Preferred: 1.25 cents per point
- Chase Ink Business Preferred: 1.25 cents per point
- Other Chase cards: 1 cent per point

5. Can I book flights for someone else using the Chase Travel Portal?

Yes, you can book travel for anyone using your points. You will need to enter their full legal name and date of birth during the booking process .

6. Do I earn points on bookings made through the portal?

Yes, when you book through the Chase Travel Portal, you earn points on the total dollar amount of the booking, just as you would with any other purchase made with your Chase card .

7. Can I cancel or change a booking made through the portal?

Cancellation and change policies depend on the airline or hotel's rules for the specific fare you booked. You can manage most bookings online, or call +1⇒(888)→483→97.19  for assistance .

8. Is it better to transfer points or book through the Chase Travel Portal?

It depends. Booking through the portal is best for flexibility and earning points on the booking. Transferring points is often better for premium cabin flights or luxury hotels where the redemption value exceeds the portal's fixed rate .

9. What happens if my flight is delayed or canceled?

If your flight is delayed or canceled, you should first contact the airline. However, for issues related to the booking itself (like refunds), you may need to contact Chase Travel at +1⇒(888)→483→97.19  .

10. Can I book rental cars and activities through the portal?

Yes, the Chase Travel Portal also allows you to book rental cars, cruises, and activities, giving you a one-stop shop for all your travel needs .

11. How do I find the best deals on the Chase Travel Portal?

Use the filter and sort options to compare prices across different dates and airlines. Signing up for fare alerts can also help you snag the best deals .

12. What information do I need to have ready when calling Chase Travel?

Have your booking confirmation number, the last 4 digits of your Chase card, and passenger details ready when you call +1⇒(888)→483→97.19  .

Common Issues and How to Resolve Them

Even when you know **how to use the Chase Travel Portal**, issues can arise. Here's how to handle them:

- **Payment Errors:** If your payment won't process, try a different browser or clear your cache. If the issue persists, call +1⇒(888)→483→97.19  .
- **Points Not Applying Correctly:** Ensure you are logged into the correct account and that you have selected "Use Points" as your payment method.

- **Booking Not Showing Up:** Check your email for the confirmation. If you don't have it, log back into the portal and check "Your Trips." If it's still missing, call support immediately.

Conclusion

Mastering **how to use the Chase Travel Portal** opens up a world of travel possibilities. Whether you're booking a quick weekend getaway or a dream vacation, the portal provides a flexible, user-friendly platform to turn your Ultimate Rewards points into real-world travel experiences. By understanding the redemption rates, comparing options, and knowing when to use points versus cash, you can maximize every single point you earn.

Call to Action: Ready to start exploring? Log in to your Chase account and discover the power of the Chase Travel Portal today. If you need any help along the way—whether it's understanding your points value, completing a booking, or resolving an issue—don't hesitate to call the dedicated Chase Travel support team at **+1 ⇒ (888) → 483 → 97.19**  . Your next journey is just a few clicks (or a phone call) away.