

# How to Change Flight on Chase Travel: The Complete 2026 Step-by-Step Guide

Whether your plans shifted unexpectedly or you simply found a better itinerary, knowing how to change flight on Chase Travel can save you hundreds of dollars and hours of frustration. Chase Travel — powered by the Chase Ultimate Rewards portal — offers cardholders a streamlined way to manage, modify, and reschedule flights booked through the platform. However, the process isn't always intuitive, and making the wrong move can cost you points, fees, or your booking entirely. This definitive guide walks you through every method available so you can change your flight with confidence, speed, and zero guesswork.

➔ **Need Help Changing Your Flight Right Now? Call Chase Travel: +1-(888)-483-9719 | Live Agents Available 24/7** ➔

## What You Need to Know Before You Change a Flight on Chase Travel

Before diving into the steps for how to change flight on Chase Travel, it's critical to understand how Chase's flight booking system works. Flights booked through the Chase Travel portal are subject to the individual airline's change and cancellation policies — not just Chase's own rules. This means your ability to change a flight for free, for a fee, or not at all depends on:

- The airline you booked with (e.g., United, Delta, American, Southwest)
- The ticket type — Basic Economy tickets are typically non-changeable
- How far in advance you request the change
- Whether the change is due to an airline-initiated disruption or your personal choice
- Your Chase card tier — Sapphire Reserve holders receive enhanced protections

Understanding these factors upfront means you'll enter every call or session fully prepared. Calling +1-(888)-483-9719 before attempting any self-service change is strongly recommended so a live Chase Travel specialist can flag any fees or restrictions on your specific booking before you make a costly mistake.

## Method 1: How to Change Flight on Chase Travel via the Online Portal

The fastest self-service method for how to change flight on Chase Travel is through the Chase Travel online portal at [travel.chase.com](https://travel.chase.com). Here's exactly what to do:

1. Log in to your Chase account at chase.com and navigate to the Chase Travel portal.
2. Click on 'Trips' or 'My Bookings' in the top navigation menu.
3. Locate the flight booking you wish to modify and click on it to expand the details.
4. Select the 'Change Flight' or 'Modify Booking' option — note this is only visible for eligible tickets.
5. Choose your new travel date, time, or destination from the available options.
6. Review the fare difference: if the new flight is more expensive, you'll pay the difference; if cheaper, a credit may be issued depending on the airline.
7. Confirm the change and watch for a confirmation email within 15–30 minutes.

**Important:** If the 'Change Flight' option is greyed out or missing, your ticket type does not support self-service modifications. Don't panic — call a live Chase Travel agent immediately at **+1-(888)-483-9719** who can often access options unavailable in the portal.

## Method 2: How to Change Flight on Chase Travel by Calling a Live Agent

For complex itinerary changes, same-day modifications, or when the portal doesn't cooperate, calling a live agent is the gold standard. Here's how to change flight on Chase Travel over the phone — fast:

8. Dial +1-(888)-483-9719 from the phone number registered to your Chase account.
9. When the automated menu begins, say 'Travel' or press the number for Chase Travel.
10. Next, say 'Change a flight' or 'Flight modification' clearly.
11. If prompted again, say 'Agent' or 'Representative' to bypass further automation.
12. Provide your card number and booking confirmation code when the agent answers.
13. Clearly state your desired change: new dates, different routing, or time change.
14. Ask the agent to review all fare differences and any applicable fees before confirming.
15. Request a confirmation email before ending the call.

Pro tip: Call early morning (6–9 AM Eastern) on weekdays for the shortest hold times. Sapphire Reserve cardholders are typically routed to a dedicated premium support team — make sure to mention your card type when the agent answers.

 **Don't Wait — Flights Fill Up Fast! Call +1-(888)-483-9719 Now and Change Your Flight Today**

## Method 3: Change Your Flight via the Chase Mobile App

The Chase mobile app (available on iOS and Android) provides a third option for how to change flight on Chase Travel when you're on the go. Open the app, tap your Chase credit card, scroll to 'Chase Travel,' then tap 'Trips.' Select your booking and look for modification options. The app mirrors the online portal's functionality but is optimized for mobile users managing last-minute changes at the airport.

If the app doesn't show change options, use the app's in-app messaging feature to connect with a live Chase Travel representative in real time — no hold music required. Average response time via in-app chat is 5–15 minutes during peak hours.

## **Understanding Fees: What It Really Costs to Change a Flight on Chase Travel**

One of the most common questions about how to change flight on Chase Travel is: "Will I have to pay a fee?" The honest answer is: it depends entirely on your ticket and airline. Here's a breakdown of the most common scenarios:

### **Scenario A: Airline-Initiated Changes (Free)**

If the airline changes your flight schedule by 2+ hours, cancels your flight, or significantly alters your route, Chase Travel agents can rebook you on an alternative flight at no charge. This is one of the biggest advantages of booking through Chase — the portal's support team can negotiate directly with airlines on your behalf. Call +1-(888)-483-9719 immediately if you receive an airline schedule change notification.

### **Scenario B: Personal Change — Flexible Ticket (Fare Difference Only)**

If you booked a standard or flexible economy ticket, most major U.S. airlines (United, Delta, American, Alaska) no longer charge a change fee — you'll only pay the fare difference if the new flight costs more. If the new flight is cheaper, the difference may be issued as a future travel credit. A live Chase Travel agent at +1-(888)-483-9719 can walk you through exactly what to expect for your specific booking.

### **Scenario C: Basic Economy Ticket (Restricted or Non-Changeable)**

Basic Economy tickets are the most restrictive. Many airlines do not allow any changes on these fares, or charge fees of \$75–\$200 per segment. If you're locked into a Basic Economy booking and need to change, your best option is to call +1-(888)-483-9719 and ask a specialist whether any exceptions apply — particularly if the change is medically necessary or weather-related.

### **Scenario D: International Flights**

International itinerary changes are significantly more complex and almost always require a live agent. Routing changes, partner airline segments, and international fare rules rarely work through the self-service portal. Always call +1-(888)-483-9719 for any international flight modification — attempting it through the portal can accidentally cancel your booking.

## How Chase Sapphire Benefits Help When You Need to Change a Flight

Cardholders who know how to change flight on Chase Travel and hold a Chase Sapphire Reserve or Preferred card have significant advantages over standard travelers:

- Trip Interruption Insurance — Covers up to \$10,000 per person if a covered event forces you to change or cancel your trip mid-journey
- Trip Delay Reimbursement — If your original flight is delayed 6+ hours (Reserve) or 12+ hours (Preferred), you're covered for meals, hotels, and rebooking costs
- Travel Accident Insurance — Provides coverage if an accident forces a change in travel plans
- Priority Access to Chase Travel Specialists — Reserve cardholders skip standard queues and reach senior travel agents faster
- No Foreign Transaction Fees — No surprise charges when rebooking international segments

To activate these benefits during a flight change, simply call +1-(888)-483-9719 and tell the agent you're a Sapphire Reserve or Preferred cardholder. They'll initiate the right coverage from the start of your call.

## Step-by-Step: Changing a Flight Booked with Ultimate Rewards Points

Changing a flight booked with Chase Ultimate Rewards points requires slightly different handling. Here's how to change flight on Chase Travel when points were used for the original booking:

16. Call  $\{\text{PHONE}\}$  — self-service portal changes for points bookings are limited and can result in point forfeitures if done incorrectly.
17. Confirm with the agent how many points were applied to the original booking.
18. Ask whether the new flight has a higher or lower points cost — the difference will be charged or refunded to your Ultimate Rewards account.
19. If using the 'Pay Yourself Back' feature or a points + cash combination, the agent will manually recalculate the split.
20. Get a new booking confirmation emailed before ending the call — always verify that the points balance update reflects correctly within 24 hours.

➔ **Ready to Change Your Flight? Call +1-(888)-483-9719 | Chase Travel Specialists | Available 24/7 ➔**

## Frequently Asked Questions: How to Change Flight on Chase Travel

### **Q1: Can I change a flight on Chase Travel online without calling?**

Yes, for eligible tickets you can change flights through the Chase Travel portal at [travel.chase.com](https://travel.chase.com) under 'Trips.' However, Basic Economy tickets, international itineraries, and complex bookings often require a call to +1-(888)-483-9719 for full modification access.

### **Q2: Is there a fee to change a flight on Chase Travel?**

It depends on your ticket type and airline. Most U.S. domestic flexible tickets no longer carry change fees — you'll only pay a fare difference. Basic Economy tickets may carry fees of \$75–\$200. Call +1-(888)-483-9719 to get an exact fee breakdown for your specific booking before making any changes.

### **Q3: How far in advance can I change my flight on Chase Travel?**

You can request a change up to the departure time of your original flight, though options narrow significantly within 24 hours of departure. For same-day flight changes, calling +1-(888)-483-9719 immediately is your best bet as agents have direct access to airline inventory systems.

### **Q4: What happens to my Ultimate Rewards points if I change a flight?**

If the new flight costs more points, the difference is deducted from your account. If it costs fewer, the difference is refunded as points. A live Chase Travel agent at +1-(888)-483-9719 will walk you through the exact points adjustment before confirming the change.

### **Q5: Can I change the destination, not just the date, on Chase Travel?**

Yes, but destination changes are treated as a full rebooking in most cases. The original fare is credited and you pay the new fare. This almost always requires calling +1-(888)-483-9719 as destination changes cannot be processed through the self-service portal.

### **Q6: What if my new flight costs less than my original booking?**

If the new flight is cheaper, the difference is typically issued as a future travel credit by the airline rather than a refund to your card. Policies vary by airline, so ask the agent at +1-(888)-483-9719 to clarify the specific credit terms before confirming your change.

### **Q7: Can I change a flight booked by someone else on my Chase account?**

Changes can only be requested by the primary cardholder or an authorized user. The agent will verify your identity via card number and personal details. If the passenger is a family member, have their booking confirmation ready when you call +1-(888)-483-9719.

### **Q8: Will Chase Travel waive change fees due to illness or emergency?**

Chase Travel agents have discretion to request fee waivers from airlines in cases of documented medical emergencies, bereavement, or extreme weather events. Sapphire cardholders also have access to Trip Interruption Insurance which can cover costs. Call

+1-(888)-483-9719 and explain your situation fully — agents are trained to explore every available option.

### **Q9: How long does it take for a flight change confirmation to arrive?**

Confirmation emails typically arrive within 15–30 minutes for portal changes and within minutes of ending a phone call with a Chase Travel agent. If you don't receive confirmation within 1 hour, call +1-(888)-483-9719 immediately to verify the change was processed correctly.

### **Q10: Can I change a connecting flight without affecting the whole itinerary?**

Changing a single connection within a multi-leg itinerary is complex and highly dependent on the airline's policies. Attempting this in the portal often cancels the entire itinerary. Always call +1-(888)-483-9719 for any connecting flight modification — agents can coordinate with airlines to adjust single legs without disrupting your full trip.

## **Conclusion: Change Your Flight with Confidence on Chase Travel**

Understanding how to change flight on Chase Travel is an essential skill for any active Chase cardholder. Whether you're adjusting a domestic weekend trip or overhauling an international itinerary, Chase Travel offers multiple avenues — the online portal, mobile app, and live phone support — to make the process as smooth as possible.

The key takeaways are simple: always verify your ticket type before attempting a self-service change, call +1-(888)-483-9719 for anything complex or time-sensitive, and take full advantage of the protections your Chase Sapphire card provides. With the right approach, changing a flight on Chase Travel doesn't have to be stressful — it can be quick, cost-effective, and completely resolved in a single call.

Save +1-(888)-483-9719 in your phone right now. The next time your plans change — and they will — you'll be ready.